

P.1. Communication Standard: ability to effectively listen and communicate (written and verbal) with a diverse audience including students, parents/guardians, staff, visitors, and community

Foundational	Proficient	Advanced/Mastery
Collect and share information in a professional and efficient manner.	Manage information important to creating a safe learning environment.	Be responsible for critical worksite/district communications. ^L
 provide requested necessary information to students, parents/guardians, staff, visitors, and community 	understand and use educational terms and acronyms for clear and efficient communication of student needs and	 call for assistance, as needed, giving clear details about medical, security, or other emergencies
 understand and follow oral and written directions necessary for providing student support (e.g., directions for learning tasks, student goals and objectives, 	progress assist educators in handling interruptions, asking clarifying questions to determine immediacy of need	 de-escalate challenging behavior of students, parents/ guardians, staff, visitors and community with clear, calm verbal and nonverbal communications
schedule of services, etc.) share accurate information in a timely fashion	 serve, as appropriate, on staff committees to collect colleagues' input and share decisions and outcomes 	 handle difficult conversations with calm a demeanor work collectively with staff to share expectations and
Know expectations and guidelines for communicating in routine, sensitive, and confidential matters.	participate in professional learning concerning effective communication	deadlines for the completion of large or time-sensitive projects or emergencies (e.g., assessment of schedule, new curriculum implementation, annual review of
 access and respond to emails, texts, and other required formats 	 discuss with supervisor regarding emergencies, training needs, missing work, specific task expectations, etc. in a timely manner 	Individual Education Plans, etc.) • write and compile reports, grant proposals, and other
 maintain a schedule/calendar of assignments to support students and/or classrooms 	write emails, texts, and reports as required by job duties	important documents
attend required staff meetings and trainingsknow emergency codes and phrases	that are clear and grammatically correct o provide comprehensive and accurate information	 coordinate dissemination of information to students, parents/guardians, staff, visitors, and community
 report factually and promptly any unusual situations or events to administration or designee 		 maintain positive internal communication system, ensuring instructional, probation, and support staff are kept informed of needed information
		Mentor/coach others in role-alike positions on effective, professional, and culturally responsive communication. ^M
		 review written communications for qualities of professionalism, cultural sensitivity, and clarity
		 guide mentees' reflection on interactions with students, parents/guardians, staff, visitors, and community for positive qualities and possible areas of improvement
		 scripts for responding to students exhibiting challenging behavior
		stay current and share best practices relating to communication strategies
		skills for effectively contributing to educational teams
		continues

 $\textbf{L} \ \text{Indicates opportunities for leadership.} \ \textbf{M} \ \text{Indicates opportunities for mentoring.} \ \textbf{RM} \ \text{Indicates opportunities for being a role model}$

Foundational	Proficient	Advanced/Mastery
ngage students, parents/guardians, staff, visitors, and community politely and positively. greet students, staff, and visitors in person or via phone with a smile and pleasant tone seek to understand the needs of students, parents/ guardians, staff, visitors, and community by asking clarifying questions and paraphrasing responses to confirm understanding of requests use professional language in all communications (e.g., conversations, email, written correspondence, and public meetings) listen with empathy to concerns of students, parents/ guardians, staff, visitors, and community identify escalating situations with students, parents/ guardians, staff, visitors, and community share and reinforce expectations for positive school-wide behavior (e.g., be safe by walking in the halls; be responsible by doing your work; be respectful by using an inside voice in the classroom, etc.) listen for and discern critical information necessary to support student learning during team meetings and in consultation with teachers; when working with	Act as a liaison between school and community when interacting with and assisting students, parents/guardians, staff, visitors, and community.** • participate in reciprocal feedback process with parents/ guardians and staff in order to adjust academic and behavioral instruction and reinforcement; be aware of social and cultural dynamics, adjusting communication style to respond in a culturally relevant manner • know when and how to intervene in escalating situations (e.g., tone of voice, proximity, stance, etc.) • explain and reinforce school/district expectations for a positive learning environment • research and provide comprehensive and accurate information • facilitate transfer of information between school site/ program and outside agencies and districts • use language that reinforces the positive academic and social expectations to increase appropriate school behavior • use corrective feedback to discourage inappropriate behavior and respect the individual	Recommend areas for improvement in communications. research and suggest software applications/devices serve on committee or work group gathered to improve communication quality and processes

students, monitor progress, and collect and share

data in areas of focus

P.2. Cultural Competence Standard: ability to examine one's own cultural context, understand cultural contexts of others, and interact across cultural contexts with sensitivity to differences (e.g., economic, race, gender, and disability)

Foundational Proficient Advanced/Mastery

Recognize differences among and across groups of people.

- understand social construction resulting in stratification of groups of people
- know district policies regarding bullying and harassment/sexual harassment of students and/or staff
- identify cultural norms that vary based on race, language, socioeconomic status, country of origin, gender, religion, and other aspects of identity
- aware of systemic, institutional inequities based on race and other differences (e.g., disparity by race/ethnicity and ability/disability in academic achievement and employment)

Recognize one's reaction to individuals or groups who are different from oneself. $^{\rm RM}$

- aware of personal implicit and explicit biases
- manage personal reactions to difference and expand ability to work with others

Build relationships of mutual respect and seek to understand diverse perspectives. $^{\rm RM}$

- accept diversity as the normal, and part of working with all students, parents/guardians, staff, visitors, and community effectively
- learn about and respect different racial and cultural backgrounds, customs, ways of communicating, traditions, and values
- speak clearly and with a friendly, courteous tone
- Acknowledge the value of speaking multiple languages.
- locate worksite/district documents available in home language of students, parents/guardians, staff, visitors, and community
- learn key phrases in language of students, parents/ guardians, staff, visitors, and community
- post classroom signage and notices in multiple languages

Understand the value of diversity in a learning environment in order to create opportunities that will include and maximize students' strengths.

- access resources to increase knowledge of how race, ethnicity, and other aspects of diversity intersect
- examine beliefs and attitudes to discern strengths, preferences, and biases of self and others in order to expand understanding of racial and cultural diversity
- recognize the unique combination of cultural variables (e.g., race, language, economics, country of origin, gender, religion, ability/disability, etc.) within the worksite/district/community as assets
- acknowledge power imbalance occurs when one group's identity is established as the norm (e.g., individual can be bullied when another feels empowered to do so)

Understand how one's own culture–all experiences, background, knowledge, skills, beliefs, values, and interests–shapes sense of self, and how one fits into family, school, community, and society and impacts interaction with others.^{RM}

- reflect on own racial, social class, gender experiences to identify generalized social norms and expectations
- reflect on how worksite/district policies and practices match or are different from own experiences and expectations

Work collaboratively with members of racially and culturally diverse groups.^L

- use racial consciousness and cross-cultural understanding to communicate effectively
- provide services attending to the racially and culturally diverse needs of students, parents/guardians, staff, visitors, and community
- participate in activities with interracial and cross-cultural groups in school and in the larger community
- recognize students as racial and cultural individuals and use that understanding to forge relationships that bridge students' strengths, interests, and aspirations with learning new knowledge and skills to ensure success

Identify and address the consequences of inequities based on racial, socioeconomic, gender, disability or other aspects of identity or group membership.^L

- lead racial justice and equity conversations and learning opportunities with students, parents/guardians, staff, visitors, and community
- participate in school/district equity activities
- participate on school/district's racial justice and equity teams
- review school/district policies and practices for equity and cultural responsiveness, and recommend changes
- share effective practices and protocols that support physical and/or social-emotional well-being during interracial and intraracial interactions

Use one's own cultural experiences, background, knowledge, skills, beliefs, and values to mentor/coach students and applicable staff in racial justice and crosscultural experiences. M. L

- engage in racial and cross-cultural dialogue with students in settings outside the classroom
- process racial and cross-cultural events with mentee(s)

Identify the need for additional cultural competence training and seek those resources.^L

- access information on racial-identity development
- review factors that affect interactions across racial and cultural groups, including historical experiences and relationships among groups in a local community
- acquire advanced training in facilitating racial equity and cross-cultural dialogue with students, parents/guardians, staff, visitors, and community
- increase literacy (i.e., listening, speaking, reading writing) in additional languages
- understand historical development of access to education by race, class, gender, disability, etc. in the United States

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Foundational	Proficient	Advanced/Mastery
	Understand the impact of racial and cultural differences in educational and work environments.	
	 recognize impact of own behavior on others regardless of intent, and modify behavior when impact is revealed 	
	 apply cross-cultural communication skills (e.g., different ways of showing respect, seeking assistance, sharing personal information, etc.) 	
	Model cultural competence in interactions with students, parents/guardians, staff, visitors, and community. RM	
	express awareness of own implicit and explicit biases	
	 use protocols and skills in cross-cultural and interracial interactions 	
	 ask questions to determine if missing perspectives have been sought and included in decisions 	

P.3. Organization Standard: ability to prioritize, plan, and execute tasks efficiently and effectively

Foundational	Proficient	Advanced/Mastery
Follow procedures for collecting, managing, and maintaining information needed for job duties.	Maintain ready access to information and equipment necessary for job duties, including notifications and	Use management tools to prioritize tasks and workload in advance for efficiency in daily and long-term project
 organize necessary materials, including lesson plans, to perform the task or activity 	updates.keep records related to student information	 completion.^L use calendar and apps to track student tasks or due date of needed support materials
record student information	know school policies and procedures	
Manage work duties effectively within time allotted/allocated.	 respond to email notifications give feedback to teacher/designee in agreed format 	Analyze practices, procedures and systems for organization, efficiency, effectiveness–and suggest or implement improvements. ^L
 seek additional tasks to stay effectively engaged when workflow allows (e.g., copy materials for substitute folder; laminate materials for student learning activities; 	(written or verbal) Model efficient and effective workload management. ^{RM}	 develop better ways to use and store student support materials
set up learning centers, etc.) • seek clarification when unsure of expected time line	 step into an activity or task, as needed, to assist teacher/designee 	 develop better ways to engage students in practice activities
flexibility/adaptability if lessons finish early to engage students with additional practice activities or learning	 know classroom/programs, and when to engage students and when to do other supporting tasks 	Manage or lead complex, multifaceted projects related to job duties. ^L
games	estimate time a task will take	collaborate on design of professional learning for
Follow directions and recommended operating	prepare necessary instructional materials	other ESP
procedures for job-related equipment.	Work cooperatively with other staff on emergencies	 participate on governance Boards, instructional teams or other improvement teams
 charge electronic devices regularly to be ready for student use 	and/or the completion of large, complex or time-sensitive projects.	Mentor/coach others in developing or maintaining
o maintain clear and clean work area (e.g., clean up spills	school accreditation reports	organization skills related to job duties. [™]
after class snack)	grant applications or summary reports	coordinate on-the-job training
resupply printers and copiers with paper, as needed	Perform maintenance tasks for equipment and information	know classroom organization and expectations
	systems to ensure readiness to complete job duties.	use efficient work task procedures
	• update apps on electronic devices for student use	

• change images on message board with new vocabulary

P.4. Reporting Standard: ability to understand the responsibilities of a mandated reporter and what, when, how, and to whom reports should be filed			
Foundational	Proficient	Advanced/Mastery	
Know and follow child safety/welfare laws, reporting policies and procedures, and repercussions of noncompliance (i.e., district, Board, state, federal). • mandated reporting	Recognize signs of neglect/abuse, substance abuse, or self-injury behavior involving students or staff. o observe student demeanor and attitude changes over time based on knowledge of student	Participate with administrators and other stakeholders in creating and implementing professional development on reporting requirements. • collect current reporting requirements	
 school expectations for positive behavior, and continuum of responses for unexpected behavior Know and report breaches in student and staff codes of conduct, bullying, harassment, and other policies 	 visible signs of unexplained injuries such as burns, bruises, or broken bones apply understanding of race/cultural competence when reporting concerning behavior to mitigate implicit bias 	 organize information for presentation Prepare required agency and individual reports and maintain all appropriate records under direction of classroom teacher. 	
 (e.g., acceptable use). all accidents or incidents, as required by school policy and state law bomb threats or other threats of violence student and adult behavior identify and report a situation to the proper administrator, and document the situation understand the chain of command for reporting 	Clarify reporting procedures for others and assist in notifying proper authorities. • factual reporting using appropriate terminology • proper use and submission of all forms and documents • know when to activate the chain of command • know types of incidents requiring reporting • know intensity of incidents requiring reporting	 student progress on education and social-emotional/behavioral goals Mentor/coach others in documentation and reporting protocols.^M student and adult behavior accidents or incidences at the worksite or during sponsored activities 	
procedures (e.g., direct supervisor, building administrator, classroom teacher) Maintain the necessary documentation for required reporting of student progress as advised by classroom teacher. student behavior and incident reports student skill attainment	 potential responses to reporting, and of legal obligations and proceedings that follow reporting Represent the school/district in a professional manner when reporting all incidents.^{RM} abide by protocols and confidentiality agreements 		
 unexpected academic or social behavior student recognition for positive behavior 			

 $\circ \;$ effect of specially designed support or instruction

P.5. Ethics Standard: ability to maintain a high level of ethical behavior, confidentiality, and privacy of any information regarding students, staff, and all job-related matters

and all job-related matters		
Foundational	Proficient	Advanced/Mastery
Contribute to the learning environment by nurturing positive ethical and moral practices. ^{RM}	Display ethical and professional behavior in working with everyone who communicates—or is associated—with	Mentor/coach others in ethical conduct. ^M
 be honest in dealing with lost items, reporting, and recordkeeping 	the worksite. RM • be responsible and accountable for individual	update staff on new procedures and policieslead workshops or webinars on ethical behavior in
consider racial and cultural context when making ethical decisions	performance and continually strive to demonstrate competence	educational settings Lead others in ethical behavior. ^L
 be responsible for security items such as keys, radios, passcodes 	 use institutional or professional resources and privileges only for job-related duties 	 observe, identify, and explain proper ethical conduct to students and staff
use language appropriate to a learning environment	consider biases in procedures and practices that compromise social justice when making ethical decisions	 maintain high level of professional competence and integrity when exercising professional judgment
maintain high-quality workfocus on effective use of time	 resolve problems and conflicts, including discipline, according to the law and school policy 	 respect the values and traditions of the diverse cultures represented in the school/district and community
use leave time in accordance with school/district policy	 deal considerately and justly with students, parents/ guardians, staff, visitors, and community 	o identify and report violations to the code of conduct
exercise self-control, discipline, and integrity Know the laws, district policies, and procedures related to	Maintain professional relationships with students, parents/guardians, staff, visitors, and community both in and	 advocate for change in regulations and statutes when such legislation conflicts with ethical guidelines and/or student/employee rights
 ethical behavior and confidentiality. read and follow employee code of conduct/handbook read and follow Technology Acceptable Use Policy 	outside the worksite. respond in a timely manner to feedback about personal performance and adapt accordingly	 notice when policies, practices, or laws are harmful to individuals, groups, or the community
know and use the proper protocol to communicate and address concerns	serve as an individual example of appropriate ethical conduct	o consider the conflict between the value of obeying the law and the value of serving people
 maintain confidentiality concerning student and staff information 	• strive for quality in delivery of services	 initiate action for social justice stay informed about current social issues that differentially affect students, schools, and communities
Develop relationships with students, parents/guardians, staff, visitors, and community based on mutual respect	participate in sense of collective responsibility for high-quality work and services	differentially affect students, schools, and communities
both in and outside the worksite. • know and participate in development of positive school	 be conscious of potential discriminatory practices based on a person's disability, race, gender, cultural background, religion, or sexual orientation 	
culture to support a safe, inclusive learning environment	Exercise confidentiality and privacy of any information	
 know and follow protocols for positive engagement with families and community 	regarding students and staff in all job-related matters by following all rules, regulations, and policies.	
	 conduct conversations about students or other confidential matters privately 	
	 inform appropriate personnel of breaches in confidentiality 	
	 keep details of confidential matters limited to those who need to support and provide service 	
	secure and protect documents from casual viewing	

P.6. Health & Safety Standard: ability to protect the health and safety of oneself and others by knowing and executing health, safety, and emergency protocols/procedures with fidelity

Foundational Proficient Advanced/Mastery

Know basic safety, first aid, and Occupational Safety and Health Administration (OSHA) information as required by job duties.

 first aid certification, AED training, and blood-borne pathogen training

Know and fulfill assigned and designated functions during practice and active emergency/evacuation procedures.

- keep emergency plan in easily accessed location
- station oneself at designated location to direct emergency responders
- escort and direct students with high needs at the time of emergency

Know worksite rules and policies for student and staff codes of conduct related to safety.^{RM}

- o areas of refuge
- fire drill, evacuations, and lockdown procedures
- plan for students with a history of unpredictable or violent behavior

Make guick and accurate decisions in difficult situations.

- call for ambulance/emergency support
- know procedures for person with a knife or firearm
- make appropriate staff aware of the situation

Maintain security and safety with regard to visitors in the building.

- know sign-in procedures and parameters for visitors in the building, (e.g., name badge visible, in permitted areas, observing school expectations, etc.)
- know procedures for stranger in the building/on campus

 $\label{lem:maintain} \mbox{Maintain valid safety and first aid/CPR/AED certificates as required by job duties.}$

- register for first aid, CPR/AED certification classes every two years
- access refresher materials online annually
- know how to use epinephrine auto-injector for food or other severe allergic reactions

Remain current with any new policies/procedures that ensure the health and safety of students and staff.¹

- protocol for emergency contact
- know policies/procedures for reporting all accidents occurring on school grounds

Recognize behaviors that students may exhibit during emergency situations.

- plan for students who may have a seizure, run away, hide, etc. in response to stressful situations
- implement protocol for students with a history of unpredictable or violent behavior

Display confidence and poise when making judgment calls during emergency drills or events. $^{\rm RM}$

- use a firm, calm voice and controlled breathing
- use practiced, predetermined phrases for clarity under stress

Honor privacy and exercise confidentiality of all personal information regarding students, parents/guardians, staff, visitors, and community.

share only needed information with emergency or other assisting staff

Participate on safety committees at the school, district, community, and/or state level. $^{\rm L}$

- contribute to discussion based on experience and knowledge of student behavior and logistics in classrooms, hallways, and common areas
- o serve as staff liaison
- take note of action items

Advocate for positive changes that will improve the health and safety of students and staff.^L

- coordinate positive-reinforcement campaign for safe school behavior with students, parents/guardians, staff, visitors, and community
- provide feedback to school climate or positive school behavior committee on engagement of students with disabilities

Know terms and acronyms used by public safety officials, Federal Emergency Management Agency (FEMA), and local and state emergency preparedness agencies.

 select terms and acronyms* most relevant to school emergencies, learn their meanings, and commit to memory

Respond during emergency and disaster drills/incidents.

- participate in mock emergency drills
- practice operation of emergency communication devices

Recognize when a student or colleague is experiencing problems (e.g., educational, behavioral, developmental, health, or safety related) in order to prevent escalation/emergency.

- apply de-escalation skills and procedures
- apply knowledge from daily interactions with students
- activate individualized response procedures for students with disabilities

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^{*}The FEMA Acronyms, Abbreviations & Terms job aid is housed at fema.gov with a search feature that allows the user to find the meaning of individual acronyms and abbreviations, and lists related to specific areas of disaster management.

Foundational	Proficient	Advanced/Mastery
	Use student adaptive equipment correctly (e.g., wheelchairs, positioning chairs, personal-needs devices)	Mentor/coach others regarding emergency policies and procedures. ^M
	 recognize purposes, benefits, and limitations of adaptive equipment procedures for adjusting support students to use independently where possible 	 evacuation paths and protocols de-escalation skills and procedures stranger-in-the-building scenarios

Foundational	Proficient	Advanced/Mastery
Operate computer and/or other digital devices and platforms required for job duties.	Monitor job-related emails routinely. RM twice daily or as directed by supervisor	Research trends/issues pertaining to the job. ^L • articles relevant to student area of study
 online or virtual professional development appropriate software for job requirements 	flag emails needed for future reference	topics of interest to students
 support student access to educational software for learning objectives 	Operate advanced settings of maintenance systems and equipment needed to support student learning and independence.	 effective practice and reinforcement of learning Download specific programs for student use to meet learning objectives.
telephone, scanner, printeremail, district website, and internet	 computer-related storage (shared drive, thumb drive, external hard drive, etc.) 	app for mobile devices
Operate standard office equipment. • copier, laminator, etc.	 student tablets or communication devices and assistive-technology devices 	 maintenance of app or program updates Review and manage data, as needed, for accurate data analysis.
Input data, as needed, for accurate data management.	 SMART board®, document camera Use appropriate job-related programs. 	generate student practice data, assessment data, and behavioral data summaries
 input and access personal information (e.g., hours, pay stubs, leave requests, etc.) Know worksite's Acceptable Use Policy. 	document, spreadsheet, and report creationcollate, enlarge, scan	Mentor/coach other paraeducators to use internet/ software applications safely and independently. ^M
read annually and submit signature page	web and document searches Know how to contact Information Technology (IT)	opportunity to answer questions about acceptable use policy
Know terminology in order to solve common technology issues.	department and report specific issues. o designated email for reporting	 implementation fidelity of teacher-designed lesson or reading skill
 dialogue box, error message window, etc. Learn and adopt new technology methods. 	screen shot of error messages	 the right level of student support to foster independence schedule time with mentee to review student
。 tablet, SMART board®, document camera, etc.	 note clear sequence of events prior to technology issue understand the reporting procedure for misuse of 	assistive-technology devices, operation and maintenance
	technology, cyberbullying, inappropriate images, etc. and who to refer the situation to	 schedule time with mentee to review worksite/district Acceptable Use Policy
	Model safe internet and technology use. RM o responsible social media use	Manage a social media presence. ^L o post events and reminders on classroom page
	know student data privacy rules and/or laws	post progress and achievements on classroom page

• appropriate response to phishing, trolling, spam, etc.

P.8. Professionalism Standard: ability to present and conduct oneself in a professional manner in all job settings

Foundational Proficient Project a positive image to the community through Align appearance appropriately to job duties and

professional expectations as outlined in handbook or job description.

 business or business casual, appropriate to educational setting

Conduct oneself as an ambassador for school or agency. RM

- communicate effectively in routine, sensitive, and confidential matters about students with required individuals
- demonstrate honesty and integrity in making decisions
- appropriate use of language around students
- model school procedures and expectations
- o treat students, parents/guardians, staff, visitors, and community in a dignified, respectful manner

Know the roles and responsibilities of your career field.

- o attend workshops and required training that meet and maintain all district, state, and federal requirements
- participate in routine communication with educational team members
- interact collegially with teachers, professional practitioners, and other paraeducators who are providing learning support to students
- o work independently (e.g., initiate tasks, complete tasks within assigned time frame without prompting)

Work collaboratively with a team. RM

- o acknowledge merits of multiple viewpoints or ideas
- share ideas with and accept ideas of team members
- understand team structures and how to contribute for the best interest of the students

communication, involvement, and personal conduct.RM

- o provide comprehensive and accurate information in routine, sensitive, and confidential matters with students, parents/quardians, staff, visitors, and community
- communicate clearly and directly

Maintain emotional control in stressful situations.

- use a firm, calm voice and controlled breathing
- ask clarifying questions

Establish and maintain effective working relationships with others both in and outside of the worksite. RM

- work with other local, regional and state agencies to understand the needs and perspectives of other trades or technicians
- seek solutions to identified needs with appropriate staff

Maintain current knowledge of procedures, policies, and laws.L

- use culturally responsive practices
- participate in training to work with students with specific physical and intellectual learning disabilities

Respond appropriately to instruction and feedback.

- develop strategies for continuous improvement
- seek to understand specifics of corrective feedback and how to change behavior or processes to improve

Shift tasks and priorities when necessary.

- interrupt or reschedule planned tasks as needed
- ask clarifying questions to understand needs and new priorities

Advanced/Mastery Seek or maintain connections with the larger community.^L

- liaise with parents/guardians or community groups
- liaise with community agencies serving students and parents/quardians

Engage in the improvement of the profession through active participation in professional organizations.^L

- attend local union meetings
- take on a position in local or state union
- attend webinars or conferences
- seek resources from the National Resource Center for Paraeducators (NRCP), Paraprofessional Resource and Research Center (PAR2A Center), National Clearinghouse for Paraeducator Resources (NCPR), or similar organization

Demonstrate initiative in identifying areas of need and opportunities for improvement.^L

- advocate for professional conditions and resources that will improve learning outcomes of students
- provide support, suggestions, and feedback regarding the strategies and instruction that have been implemented
- participate with administrators and other stakeholders in creating and implementing comprehensive systems of professional learning opportunities for paraeducators

Seek additional certifications.

 train on suctioning; child development; ethical, medical, and technical issues; behavior management and discipline; developmentally appropriate practices; instructional strategies, etc.

Mentor/coach others in role-alike positions on professionalism standards.^M

o model appropriate interaction, social, and conflict-management skills