### FAQs for Group Purchases for the 58<sup>th</sup> Annual Human and Civil Rights Awards

#### Will tickets be transferable once purchased/assigned?

Yes, the primary purchaser will receive a disbursable link to send to their intended attendees at the Awards dinner, which will allow them to be added to your group and claim their ticket.

# If you assign a ticket to someone and they can't go, are you able to re-assign the ticket to someone else?

Yes, you can reassign. However, we would need to remove them if they already claimed a ticket before your new attendee can register as your seats match the exact number you purchased. For example, if you purchased five, there is only room for your group to claim five tickets for the five seats purchased unless additional seats are purchased.

#### What is the cancelation policy?

Cancelation coincides with the payment deadlines. If you know you have a cancelation in advance or adjustment those should be made by June 13.

# Will the Board of Directors be receiving tickets or does the state need to purchase them?

The Board of Directors will be invited to purchase their tickets through the NEA Center for Governance. Coordinators should not need to purchase tickets on behalf of their Board members unless otherwise noted.

If you select you are attending and want an entire table, do you select 9 additional tickets? If you select you are not attending, is selecting 10 additional tickets equal to one table?

That is correct. If you as the Primary Purchaser are attending, you would select for YOUR ticket and the additional 9 would be for the rest of the table. If you were not attending, you would select that you are NOT attending and just buy 10 additional tickets.

If the purchaser is not buying a ticket for themselves, will the questions about meals/restrictions still show?

The questions about meal choices and dietary restrictions go directly to the individual guest once they get their link?

Correct. The purchasers will only complete information about themselves if they are attending. The other attendees will complete this personal information when claiming their ticket.

#### Where do affiliates mail checks for payment?

They will not.

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The address will be included in the confirmation e-mail. Personal checks are not accepted.

### Is there a deadline for when we need to share that link with our attendees?

As much as possible, you should send/distribute your ticket links as soon as the email is received from NEA given individual registration should be completed by EOD on June 13.

If the state or local is purchasing the tickets and we are sending the unique code to our delegates, is there a deadline for attendees to fill out the food choices after they get the ticket?

They should complete their selections by EOD on June 13.

Will a Photo ID be required to check in without a ticket?

An ID will be required to enter the venue.

Please email <u>NEAHCRAwards@nea.org</u> with additional questions.